



HermanMiller Healthcare
Offers an Educational CEU Session
Lean Design in Healthcare Facilities

given by:

Roger B. Call, AIA, ACHA, LEED AP

March 25, 2010

two different times will be offered:

Session 1: 8:30 – 9:30 AM

or

Session 2: 12:00 – 1:00 PM

(Lunch will be provided)

at **WorkSquared**

4633 Patterson SE | Suite A | Grand Rapids, MI 49512 | 616.706.6345

Please RSVP by March 18th to www.worksquared.com

Find more details on the following pages



Herman Miller Healthcare



Roger B. Call, AIA, ACHA, LEED AP

Herman Miller Healthcare
Zeeland, MI 49464-2599
Office (616) 654-8041
Fax (616) 654-8540

Mr. Call is a registered architect and is currently Director, Healthcare Architecture + Design, for Herman Miller. He is responsible for guiding the strategic direction for the healthcare architecture and design initiatives. During his previous 24 years with Herman Miller, he has had responsibilities for healthcare marketing and for directing research for all areas within the healthcare environment.

Prior to joining Herman Miller in 1985, Mr. Call was employed in private architectural practice with CRS of Houston, HOK of St. Louis, and The Architects Collaborative of Cambridge, MA. He has a Bachelor of Architecture degree from Rice University and a Master of Architecture from Washington University, St. Louis. He is a member of the American Institute of Architects, the Academy of Architecture for Health, where he serves on the board of directors, the Clinical Laboratory Management Association, the American Society of Health-System Pharmacists and is a LEED Accredited Professional by the U. S. Green Building Council. Mr. Call is board certified in healthcare design by the American College of Healthcare Architects and serves as a Research Coalition member of the Coalition for Health Environments Research, which is a part of the Center for Health Design.

Mr. Call has been involved with many projects including the following:

- Brooke Army Medical Center
- Intermountain Health Care
- Fletcher Allen Health Care
- Bluewater Health
- William Beaumont Medical Center, Ft. Bliss, TX
- Madigan Army Medical Center
- Portsmouth Naval Hospital
- Womack Army Medical Center
- UNC Ambulatory Clinic
- Cleveland Clinic, Naples, FL

Title

Lean Design in Healthcare Facilities

Course Description

This presentation reviews current operational challenges healthcare customers face, defines the characteristics of lean manufacturing and discusses their current application in selected healthcare facilities who have engaged these processes to improve operational efficiency.

Learning Objectives

The presenter will:

- Review the current and future operational challenges facing healthcare facilities.
- Define the basic characteristics of lean manufacturing techniques and how they are implemented.
- Review physical impact on facility of lean techniques.
- Review selected healthcare facilities that have implemented lean techniques in their facilities.
- Provide a summary of the findings and conclusions for practice.

Continuing Education Units

IDCEC (Includes the IIDA, ASID, IDEC, IDC and NKBA)

Number of CEUs	0.1
Course Number	5009
Subject Code	4.15

AIA

Number of Learning Units	1.0
HSW Approval	Yes
Provider Number	J308
Program Number	H1LEAN

IFMA

Number of CFM/FMP Maintenance Points	1.0
--------------------------------------	-----