



 **Herman Miller Healthcare**

Offers Two Educational CEU Sessions

given by Kerrie Cardon, RN, AIA, ACHA

March 4, 2010

at **WorkSquared**

46855 Magellan Drive | Novi, MI 48377 | 248.624.2000

*Lunch provided at 11:00 AM

Session 1 **10:00 – 11:00 AM**

Holistic Medicine: The Continuum of Care

This presentation reviews the current challenges of caring for an influx of aging Boomers - most with chronic conditions - and how creative approaches to care delivery will be vital with our shortage of care providers. The presentation shares how leveraging technology, designing alternative care environments, and supporting integrated models of care will be crucial to meeting these challenges. Flexible and adaptable design concepts for outpatient environments that support an integrated and coordinated continuum of care team will be discussed.

Session 2 **11:30 – 12:30 PM**

The Emergency Department: Form Follows Function

This presentation reviews current operational and physical challenges in today's emergency department, and shows how streamlining process patterns and enhancing operational efficiencies can enhance patient throughput in a very chaotic environment. This presentation will demonstrate how efficient work processes and flexible design concepts can be imbedded into project to create safe, effective and efficient work environments.

Please RSVP by February 22nd at www.worksquared.com

Find more details on the following pages...

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Ms. Cardon wears two hats, that of registered nurse and registered architect. Kerrie's 14 years as a registered nurse has instilled in her a personal passion for designing safe, efficient and healing environments for patients, families and staff. She has devoted her architectural career to affecting change in traditional healthcare environments through operational planning and design.

Prior to joining Herman Miller Healthcare in 2006, Ms. Cardon was employed in private architectural practice with NBBJ of Seattle. She has a Bachelor of Architecture degree, a Master of Architecture degree and Bachelor of Science in Nursing degree, all from Montana State University. Kerrie is a member of the American Institute of Architects, the Academy of Architecture for Health, a Past President of the Architecture for Health Panel, and is an architect certified with the American College of Healthcare Architects.

Ms. Cardon's speaking engagements include:

- "Successful Surgical Suite Design", WSCPN 12th Annual Mini-Congress
- "Caring for Nurses Through Redesign", American Nurses Association Conference
- "Caring for Nurses Through Process and Facility Redesign", AONE Annual Conference
- "Caring for Nurses: Process and Facility Redesign", HFI 18th Annual Conference
- "The Emergency Department: Form Follows Function", HFI 19th Annual Conference
- "Caring for Caregivers Through Process and Facility Redesign", Healthcare Design Annual Conference 2008
- "Planning for a Safe and Efficient Healthcare Environment," AIA Minnesota Annual Conference; December 2008
- "Caring for Caregivers Through Planning and Design", Center for American Nurses Annual Conference; LEAD Summit June 2009
- "Holistic Medicine: The Continuum of Care", HFI 20th Annual Conference

Ms. Cardon has been featured in the following publications:

- "Healing by Design," Nurseweek.com
- "Healthcare Designers: New Roles for Nurses," AMN Healthcare.com
- "Crowd Control in the ER," Puget Sound Business Journal
- "Nursing Stations for the 21st Century," Building Design & Construction Magazine
- "The Rise of the RN," Architect Magazine
- "Integrating Electronic Health Records in the Physical Environment: A Systems Approach," Health Environments Research & Design Journal
- "Caring for Caregivers: Designing Environments for Recruitment & Retention – Part 1," Healthcare Design eMagazine
- "Caring for Caregivers: Designing Environments for Recruitment & Retention – Part 2," Healthcare Design eMagazine
- "Better Care by Design," Center for American Nurses eJournal



Holistic Medicine: The Continuum of Care

AIA Provider # J308
Program # HOLMED
CFM/FMP Points: 1.0

IDEC Course #: XXXX
Subject Code: 4.15
of CEU's : 0.1

This presentation reviews the current challenges of caring for an influx of aging Boomers - most with chronic conditions - and how creative approaches to care delivery will be vital with our shortage of care providers. The presentation shares how leveraging technology, designing alternative care environments, and supporting integrated models of care will be crucial to meeting these challenges. Flexible and adaptable design concepts for outpatient environments that support an integrated and coordinated continuum of care team will be discussed.

Purpose of Presentation:

Provide architects, designers, healthcare organizations and facility planners - responsible for the planning and design of healthcare projects - a working knowledge of how leveraging technology and designing flexible and adaptable outpatient environments will be key to providing integrated and coordinated care. The presentation will share outcomes of how this comprehensive care strategy will reduce ER visits, prevent hospital admissions and promote health and wellness strategies.

Key Objectives or Teaching Points:

1. Understand the special challenges with care delivery for an aging Boomer population.
2. Learn how leveraging technology will be crucial in efficiently and safely caring for this patient population.
3. Review flexible and adaptable design concepts crucial to supporting wellness, education, treatment and continuous care monitoring.

This one-hour session is conducted by one of HermanMiller Healthcare's A+D Consultants. We look forward to your attendance and participation.

Healthcare Design Seminar

The Emergency Department: Form Follows Function

AIA Provider # J308
Program # EDFORM
1 Hour (HSW approved)
CFM/FMP Points: 1.0

IDEC Course #: 5519
Subject Code: 4.15
of CEU's : 0.1

This presentation reviews current operational and physical challenges in today's emergency department, and shows how streamlining process patterns and enhancing operational efficiencies can enhance patient throughput in a very chaotic environment. This presentation will demonstrate how efficient work processes and flexible design concepts can be embedded into projects to create safe, effective and efficient work environments.

Purpose of Presentation:

Provide architects, designers and facility planners, responsible for the planning and design of healthcare projects, a working knowledge of how operational efficiencies and flexible design concepts can promote patient throughput and increase patient safety with resultant improvements in patient and staff satisfaction.

Key Objectives or Teaching Points:

1. Learn process improvement techniques to enhance operational efficiencies.
2. Identify opportunities to embed operational efficiencies into facility redesign.
3. Review flexible design concepts to improve patient throughput and increase room utilization.

This one-hour session is conducted by one of HermanMiller Healthcare's A+D Consultants. We look forward to your attendance and participation.